

ESOL Welcome Pack

New to English



مرحبا

السلام عليكم



你好

السال م عليكم



Bonjour!

Добрый день



My name is _____

I am a (student/job) _____

I speak _____

My teacher is _____

The Alphabet

Aa



Bb



Cc



Dd



Ee



Ff



Gg



Hh



Ii



Jj



Kk



Ll



Mm



Nn



Oo



Pp



Qq



Rr



Ss



Tt



Uu



Vv



Ww



Xx



Yy



Zz





red



green



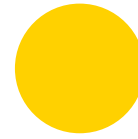
orange



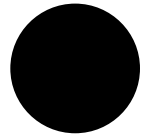
brown



blue



yellow



black

Match the word to the correct colour.

black

green

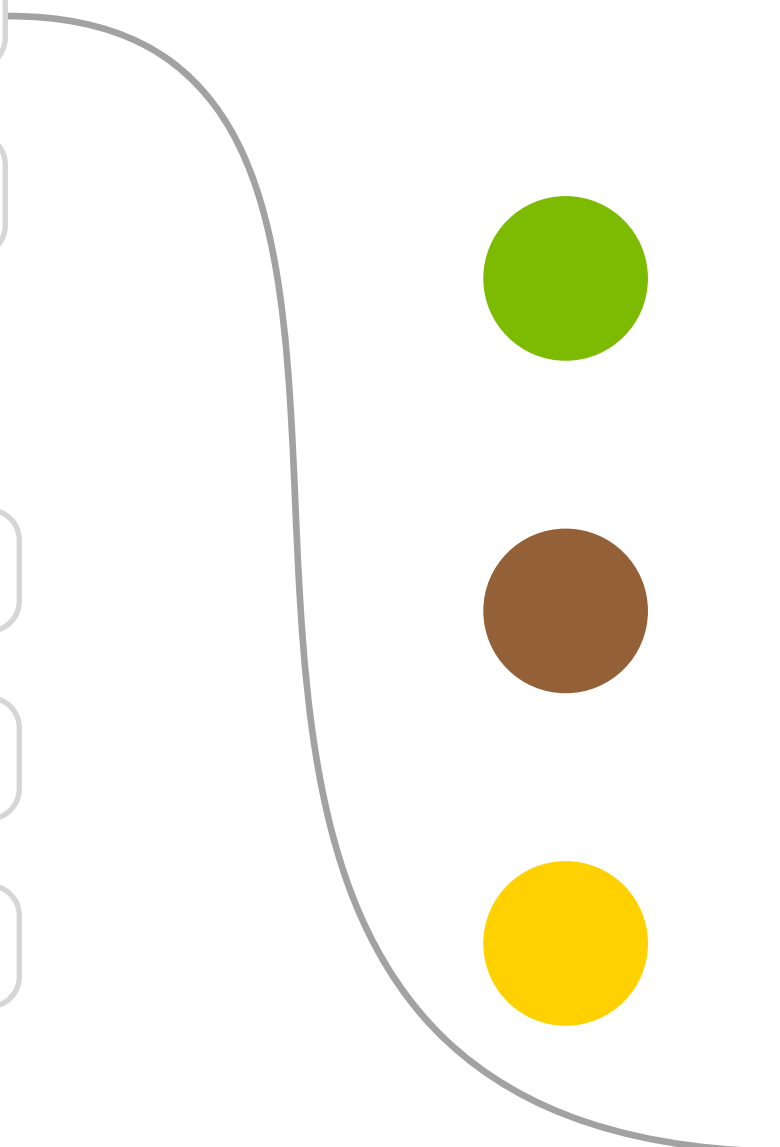
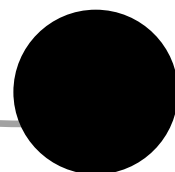
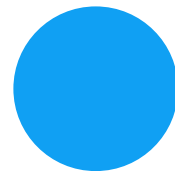
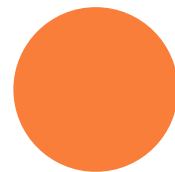
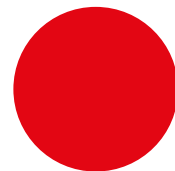
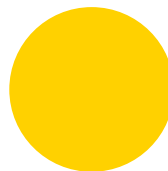
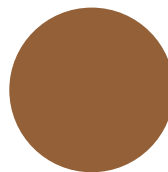
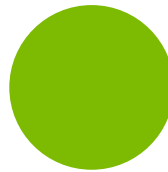
red

yellow

orange

brown

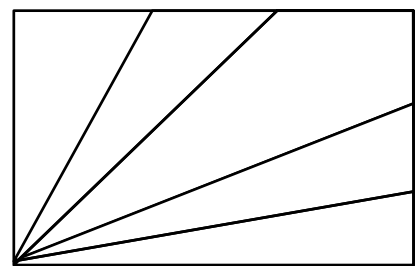
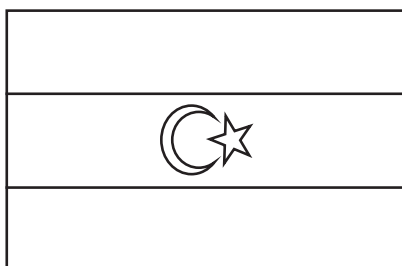
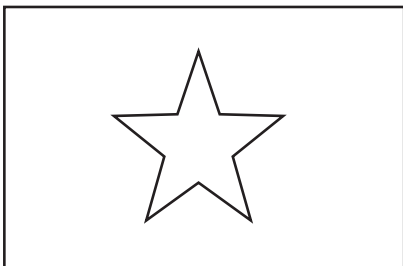
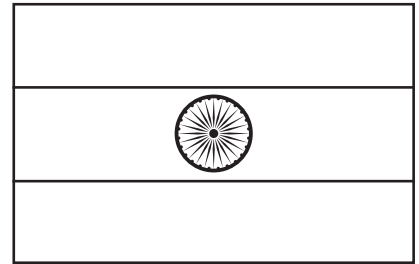
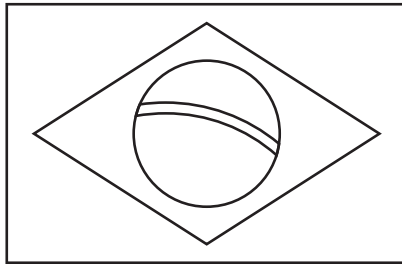
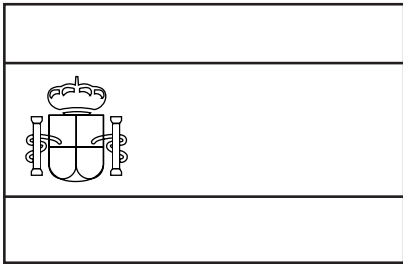
blue



Geography

Part One

Follow the instructions to colour the flags.



The Vietnamese flag has a big yellow star in the middle of a red rectangle. The Libyan flag has a smaller white star and moon. The middle stripe on the Libyan flag is black, the top stripe is red and the bottom one is green. The Indian flag also has a green stripe at the bottom. It has a wheel in the centre. The top stripe on the Indian flag is orange. The Spanish flag has three stripes too, but it has one big yellow stripe across the middle. The other stripes are red. The Brazilian flag has a blue circle and a yellow diamond, with a green background. The Seychelles flag is very colourful with five different colours. From left to right, it is blue, yellow, red, white and green.

Vocabulary Key

strip

star

moon

wheel

diamond

rectangle

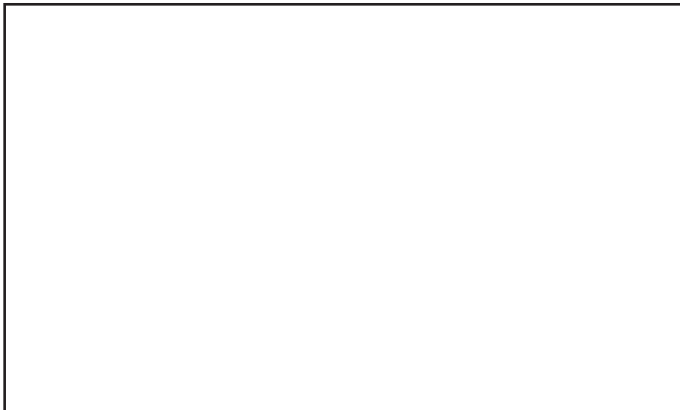
Flags from Around the World

Geography

Part Two

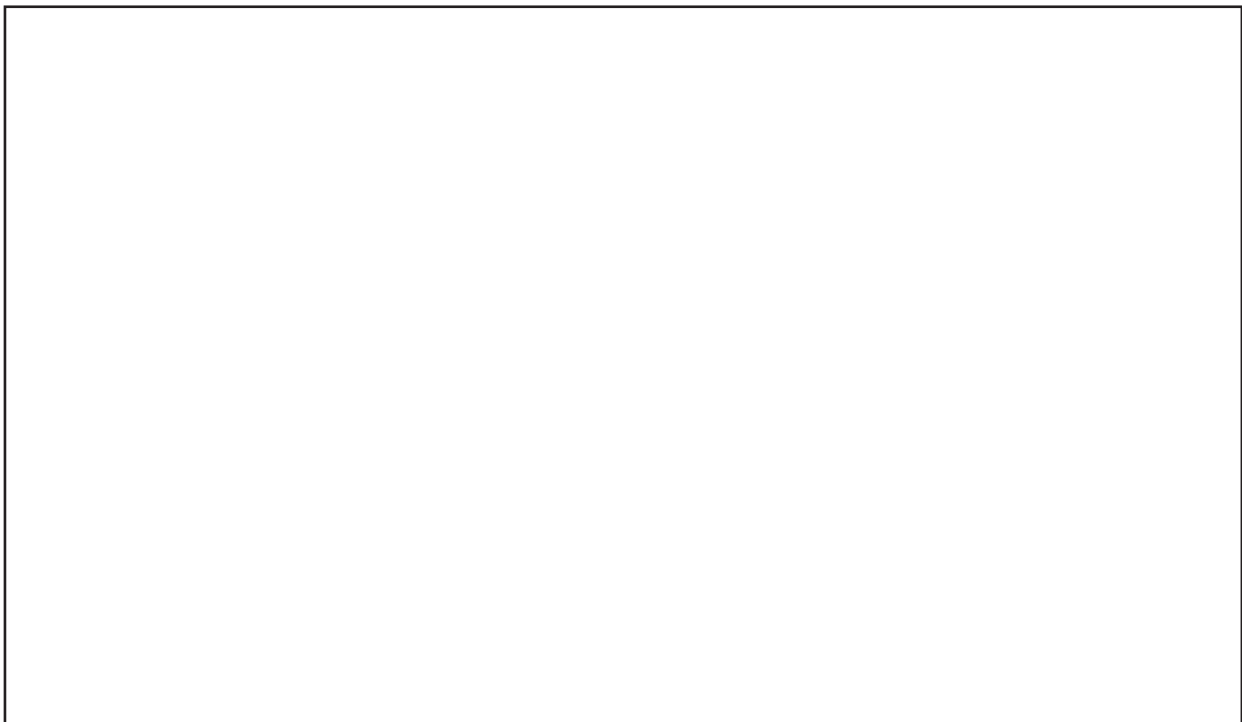
Colour in your country's flag.

My country's flag



Part Three

Draw and colour in a new flag to represent you. You can include your favourite food, favourite sports and favourite colours.



Days of the Week

Monday



Tuesday



Wednesday



Thursday



Friday



{Saturday}
weekend



{Sunday}
weekend

Months of the Year



January
01

July
07

February
02

August
08

March
03

September
09

April
04

October
10

May
05

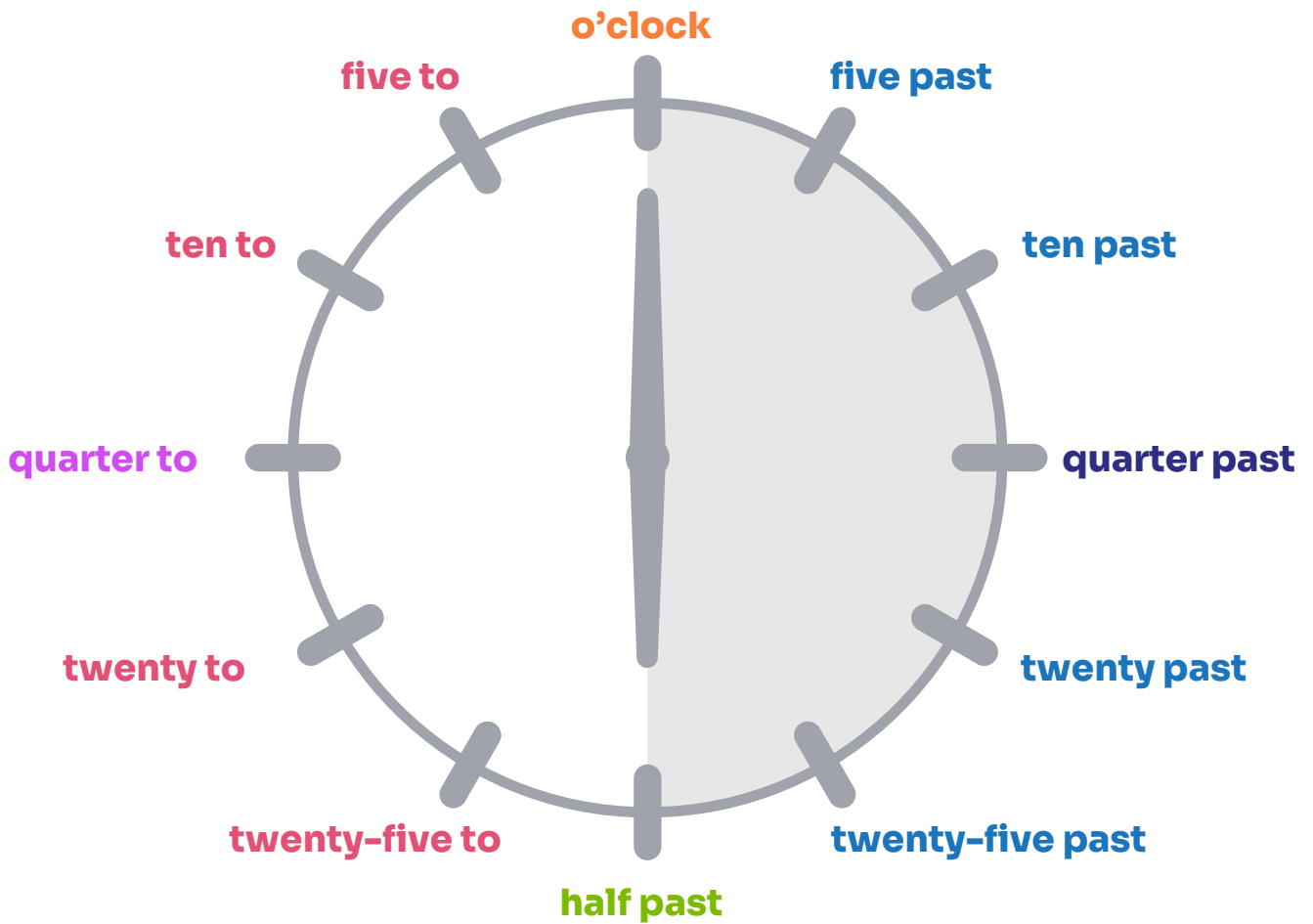
November
11

June
06

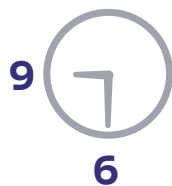
December
12



What Time is it ?



It's quarter past twelve.



It's half past nine.

Classroom Language



Stand up



Sit down



Listen



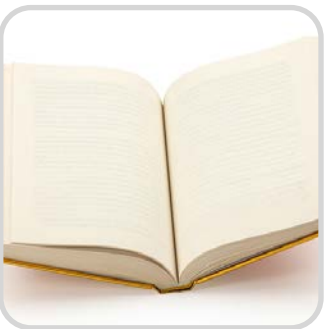
Quiet



Look at the board



Write the date and title



Open your books



Close your books



Put your hand up



Pens down



Come here

Useful Verbs in Class



read

I **read** the title.



listen

I **listen** to the teacher.



speak

could you **speak** louder, please?



write

I **write** my name.



answer

I **answer** the question.



look

Look at page 143.



help

The teacher **helps** me.



sit

I **sit** on the chair.



understand

I don't **understand**.



mean

what does it **mean**?

Classroom Objects



notebook



table



chair



clock



whiteboard



pencil



pen



rubber



ruler



scissors



glue



school bag



pencil case



book



coloured pencils

Do you have...?

Classroom Objects

Trace the classroom object words and write the translation in your home language in the box.



table

pencil

notebook

rubber

scissors

clock

pen

ruler

whiteboard

Translation

English

Everyday phrases

Hello

Goodbye

Please

Thank you

How are you?

I'm fine, thank you.

Yes

No

I'm not sure

Personal information

What's your name?

My name is...

How old are you?

I'm (25) years old.

Where are you from?

I'm from (France).

Useful phrases for college

I'm sorry I'm late.

I don't feel very well.

I don't know where my
classroom is.

Can I borrow (a pen), please?

I don't have my book.

What time is it?

I can't attend class today

I don't understand

Can you repeat that, please?

My Language

Asking For and Giving Directions

Conversation Flashcards

Asking for directions

Excuse me, I'm new here.
Can you help me please?

I'm a bit lost. Can you tell
me how to get to the gym?

Is the nurse's office near here?

Do you know where the
computer lab is?

Is this classroom 2?

Please can you tell me how
to get to classroom 2?

Is the gym opposite the toilet?

Giving directions

Yes, of course I can.
How can I help you?

Sure. Turn left, walk up to the main
corridor. The gym is on the left.

No, it's about a five-minute
walk from here.

Yes, the computer lab is
opposite here.

No, sorry, this is reception.

Yes of course. From here, turn left.
Keep walking until you reach the main
corridor. Classroom 2 is on the right.

No, the gym is opposite the
nurse's office.

His First Date

(Long Vowels – A E I O U)

Word Study: Practise reading these words out loud

excuse

cake

meal

buy

find

phone

cold

date

see

juice



Activity one – Read the text aloud.

James goes to the supermarket every week. Today, he is buying food and drink for tonight, because he has a date with Amy. He decides to make a special meal. He holds his shopping list and walks around the supermarket buying what he needs. It's easy to find the orange juice and apple juice, because they are in the same place. He takes three cartons of cold orange juice and one carton of apple juice.

The next thing for James to get is a cake. He looks and looks but cannot find where they are. An employee walks past. "Excuse me," James says to him. "I cannot find cakes in this shop, where are they?" The employee shows him the correct aisle. "Thank you," James says. "Now I am ready for my date."

He goes home, prepares the meal, and sets the table. He realises he has no flowers - he forgot to buy some!

His First Date

(Long Vowels – A E I O U)

Activity two – How much do you understand? Circle YES or NO.

1. This is his first time in the supermarket. YES / NO
2. The juice was cold. YES / NO
3. James finds a cake for the date. YES / NO
4. He has an excuse for having no flowers. YES / NO

Activity three – Match the words in the word study to the sound.

- "a" _____
- "e" _____
- "i" _____
- "o" _____
- "u" _____

Activity four – Match the words in the word study to the sentences.

1. This _____ is delicious – I want to eat more!
2. I couldn't _____ any pens because there weren't any in the shop.
3. She was angry at his _____ for forgetting her birthday.
4. His _____ stopped working, so he took it to a repair shop.

Rats in the Room

(A, P, R, S, T)

Word Study: Practise reading these words out loud

and

pillow

replies

toilet

sea

seven

room

town

perfect

man



Activity one – Read the text aloud.

A man goes on holiday. He travels to a hotel in a town near the beach. The beach is beautiful, with deep blue sea and perfect golden sand. Soon he arrives at the hotel, parks his car, and goes inside.

The person at the front desk looks at him and smiles. "Hello, Sir. What is your name?" "Tom Piper," the man replies, "Here are my papers."

"Very good, Mr. Piper, you are in room twelve. Breakfast is from seven to ten. If you have any questions, please ask me."

The man walks into the room and screams. The bed and sofa are not clean, the toilet is not clean, the floor is not clean. Nothing is clean. As he turns to leave the room, he sees the tail of a rat moving on the pillow. He runs out of the hotel and says, "I will find another place to stay!"

Rats in the Room

(A, P, R, S, T)

Activity two – How much do you understand? Circle YES or NO.

- | | | |
|----|--|----------|
| 1. | Does the man arrive by car? | YES / NO |
| 2. | Does the hotel serve breakfast at nine? | YES / NO |
| 3. | Is the room clean? | YES / NO |
| 4. | Does the man want to stay in the hotel room? | YES / NO |

Activity three – Match the words in the word study to the sound.

“a” _____

“p” _____

“r” _____

“s” _____

“t” _____

Activity four – Match the words in the word study to the sentences.

1. I put my head on a _____ when I sleep.
2. The _____ looks really cold. I don't want to swim in it!
3. I have _____ brothers and sisters – we are a big family.
4. Do you live in a small village or a large _____ ?

Definition

Feel ill when eating or touching something specific, like nuts or animal hair.

Something you take to feel better.

Something doctors do to make you feel better – normally involves cutting your body.

A document that helps you get medicine regularly.

A medicine that protects you from a disease (like coronavirus). Usually an injection.

How much medicine you take.

Someone who speaks your language.

A place where doctors and nurses help you.

Another way of saying first name and family name.

Where you are from (e.g. I am Asian, I am African)

Useful word

Allergic

Medicine

Surgery

Prescription

Vaccine

Dosage

Interpreter

Hospital

Forename / surname

Ethnic origin

My language

Fill out the form for Ahmed Bashir.

His date of birth is 12/04/1968. He is Lebanese and Muslim, and he needs an interpreter for Arabic. He does not have an NHS number. His email address is ahmedbashir78@email.com and his mobile number is 07134 459345. His address is 14 London Road, Birmingham, B5 9OP. He has had three COVID vaccines. He takes medicine for high blood pressure (candesartan 8mg), and he has no allergies.

Title: Mr Mrs Miss Ms

Forename & Surname:

Date of birth:

Ethnic origin:

Religion:

NHS no. (if you have one)

Email address:

Address & telephone number:

Have you had any vaccines (for example, COVID)?

Do you need an interpreter?
If yes, which language?

YES / NO

Are you allergic to anything?

Please write any medicines you take which need a prescription, and what dosage (e.g. 100mg).

Useful phrases:

I can ... / I am good at... + ing	I was a ... (job) for ... (years/months)	I like / don't like ... + ing
Sir or Madam	to apply for the job	Yours sincerely
How much is the salary?	organised	07845 631873

Put the useful phrases in this letter for a job application.

Dear _____ ,

My name is Viktor and I want _____ of sales assistant in your store. I _____ sales assistant _____ five years in my home country of Ukraine. I _____ talking with people and I _____ help them find the clothes they need. I am very _____ and like to work hard.

Please can you tell me, _____ ? It is not written on the job advert. I would also like to know the hours I have to work. I _____ working in the morning and afternoon, but I _____ working at night.

Thank you for your attention, and I hope to hear from you soon. My number is _____

Viktor Melnyk

Going To The Shops

Put the words into the conversation.

card

big

potatoes

go

there

pay



Hi, can I help you?



Yes please, I want some _____. I want to make a curry for dinner.



Here are two options, small ones and _____ ones.



I think the big ones are better. Do you have any rice?



I think we do, let me check.



Thank you.



Here you _____. The tills are over _____.



Sorry?



You can _____ there. Let me help you.



Oh, thank you! How much is it?



That will be £3 – the potatoes are on a discount at the moment.



Great. Here is my _____.



Thank you, here is your receipt.* Have a nice day!

(* A receipt is a piece of paper that shows you have paid for something.)

Places Around Town



Pharmacy



Bakery



Gym



Zoo



Park



Post office



Museum



Supermarket



Restaurant



Bank



School



Library



Airport



Pet shop



Hospital

1. You can borrow a book here.
2. You can buy food and other things here.
3. You can buy medicine here.
4. You can learn here.
5. You can see old things here.
6. You can see lots of animals here.
7. You can buy bread here.
8. You can keep your money here.
9. You can see a doctor here.
10. You can exercise here.
11. You can eat here.
12. You can send a letter here.
13. You can get on a plane here.
14. You can buy a dog here.
15. You can walk around outside.

___ r a r ___

s ___ e r ___ r k e t

p h ___ m ___ y

___ h ___ l

___ s ___ u m

z ___

___ e r y

b ___ n ___

___ o ___ i ___ a l

___ y ___

r ___ t a u ___ t

p ___ t ___ f f ___ c ___

___ r p ___ t

___ t s h ___

___ r k

Transport Types

Link the picture to the word and write it in your home language on the right.



Transportation type

My language

to walk/ on foot

car

bus

coach

train

tram

taxi

bike

plane

boat

Match the word with the picture.

stare

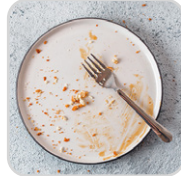
spit

burp

plate

slurp

tip



Ask your partners: **How often do you....?**

Record your partners' answers by putting a | in the correct box.

	never 	rarely 	sometimes 	usually 	often 	always
burp?						
spit?						
shake hands with your left hand?						
tip?						
slurp your food?						
arrive late?						
finish everything on your plate?						
take your shoes off indoors?						
use your hands to eat?						
tell your friends they are fat?						
stare at people?						
ask your teacher questions?						
say no to your teacher?						

Useful to know...

How is it in your country?

- In the UK, people think burping after your meal is rude.
- In some countries, spitting can be a sign of respect or a way of wishing luck on someone. Spitting when you clear your throat is not rude in some places. In the UK, spitting is usually seen as dirty.
- In the UK, it is normal to shake hands with your right hand.
- In the UK, it is normal to tip 10% to show appreciation for good service, e.g. in a restaurant.
- In the UK, slurping when you eat food or drink is rude.
- In the UK, if you arrive after the starting time of an event (or lesson), this is very rude. Usually, people try to arrive a few minutes early.
- In the UK, we usually try to eat all the food on the plate to show that you like it.
- In the UK, it is personal preference but we usually offer to take off shoes, but with no slippers.
- In the UK, we usually use a knife and fork with fork in left hand and knife in right hand. We sometimes use hands to eat food, like for sandwiches or burgers.
- In the UK, we don't usually talk about people's weight and it is offensive to call people fat or thin.
- In the UK, it's rude to stare at someone and they might feel uncomfortable if you make eye contact for a long time with a stranger.
- In some countries, asking a teacher questions might make them think you don't trust them and is very rude. In the UK, if you want to know more about a subject or need help, it is good to ask questions.
- In the UK, if a teacher asks you if you understand, or if you have a good reason not to do something, it is okay to say 'no'.

Setting up a mobile number

This is a really simple process. At a basic level, you need a SIM Card and a mobile phone. You have three ways of paying – you can either pay the same amount every month (called 'contract'), pay for just the SIM Card and an amount of calls, texts and data (called 'SIM-only deal') or you can only pay the amount that you need, when you need it (called 'Pay As You Go').

Here are some questions you can ask when you buy a SIM card:

- How many minutes (for calling), texts and data do I get? Is it unlimited (never finishes)?
- How often do I need to top up (pay more money) for Pay As You Go?
- What is the signal like in my area?
- Can I use my phone in other countries? (this is called 'roaming')

Here are some popular companies you can use. There are others that have different plans – it is a good idea to look at your options before you select one.



Setting up an email address

This is also very easy!

- First, you choose a website such as the ones here, and click "sign up".
- Then you need to give some information. Usually a first name and last name, the password you want, a mobile number (you don't have to), and your birthday. You may have to create a security question, in case someone tries to steal your account.

Here is an easy way to make a password.

Use a mixture of uppercase and lowercase letters, as well as numbers and other characters. A good option is to take three words with a capital letter each – e.g. BananaCommonReturn13!

Write down the password somewhere so you don't forget it!

Most email addresses are free, with the option to pay if you want extra things like more space or a special address.

Here are some popular email providers you can use.



Useful words and their meanings

Lettings agency The company that organises your house – you pay them rent every month.



Rent The money you pay every month for your house.



Tenant Someone who pays rent.



Utilities (also called bills) The money you pay for services that give you gas, electricity, water and Internet.



A leak / to leak When water or gas escapes.



A crack / to crack When something is broken.



To complain To say that there is a problem.



Plumbing The system that carries your water in the house.



To repair To fix a problem in the house.



Heating The system to make your house warm.



Boiler The thing that makes your water hot.



Alarm The thing that tells you if there is smoke or carbon dioxide.



Renting and Buying a House

Change the letters to make the right words for this conversation.
The first one is completed for you.



Hello, Wrights Lettings Agency, how can I help you?

Hello, my name is Anna and I live at 11 Earl Close.
I want to ~~panchoil~~ **complain** about some problems in
the house.



OK, what are the problems?

Well, firstly there is a **ekal** _____ in the bathroom,
so we have water on the floor. I think there is a
problem with the **ipmulbng** _____. Secondly,
the **roible** _____ has a problem – we cannot turn it
off! And thirdly, there is a **arckc** _____ in the
thigean _____ system, so we are very cold.



That explains why your **utliestii** _____ are so high! We
will send someone to **aeprir** _____ these problems on
Monday. By the way, please remember that you need
to pay the **nerf** _____ on 20th and there will be an
mrals _____ test on 23rd.

I won't forget!



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