ESOL Welcome Pack

New to English



ਸੁਆਗਤ ਹੈ



Herzlich willkommen



환영



Добрий день



Bonjour!



السلام عليكم

My name is _____

I am a (student/job) _____

I speak _____

My teacher is _____

Leap

powered by FlashAcademy

The alphabet

Aa



Bb



Cc



Dd



Ee



Ff



Gg



Hh



Ii



Jj



Kk



Ll



Mm



Nn



Oo



Pp



Qq



Rr



Ss



Tt



Uu



Vv



Ww



Xx



Yy



Zz



Colours

red green orange brown blue yellow black

Match the word to the correct colour.

black

green

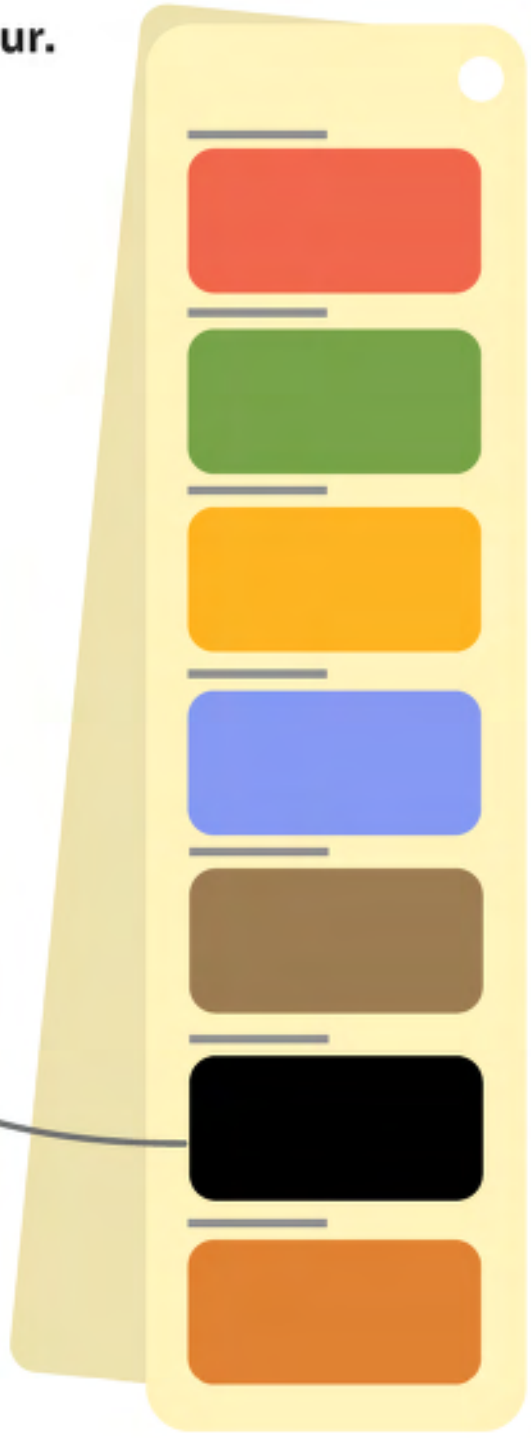
red

yellow

orange

brown

blue



Days of the week

Monday



Tuesday



Wednesday



Thursday



Friday



Saturday

Sunday

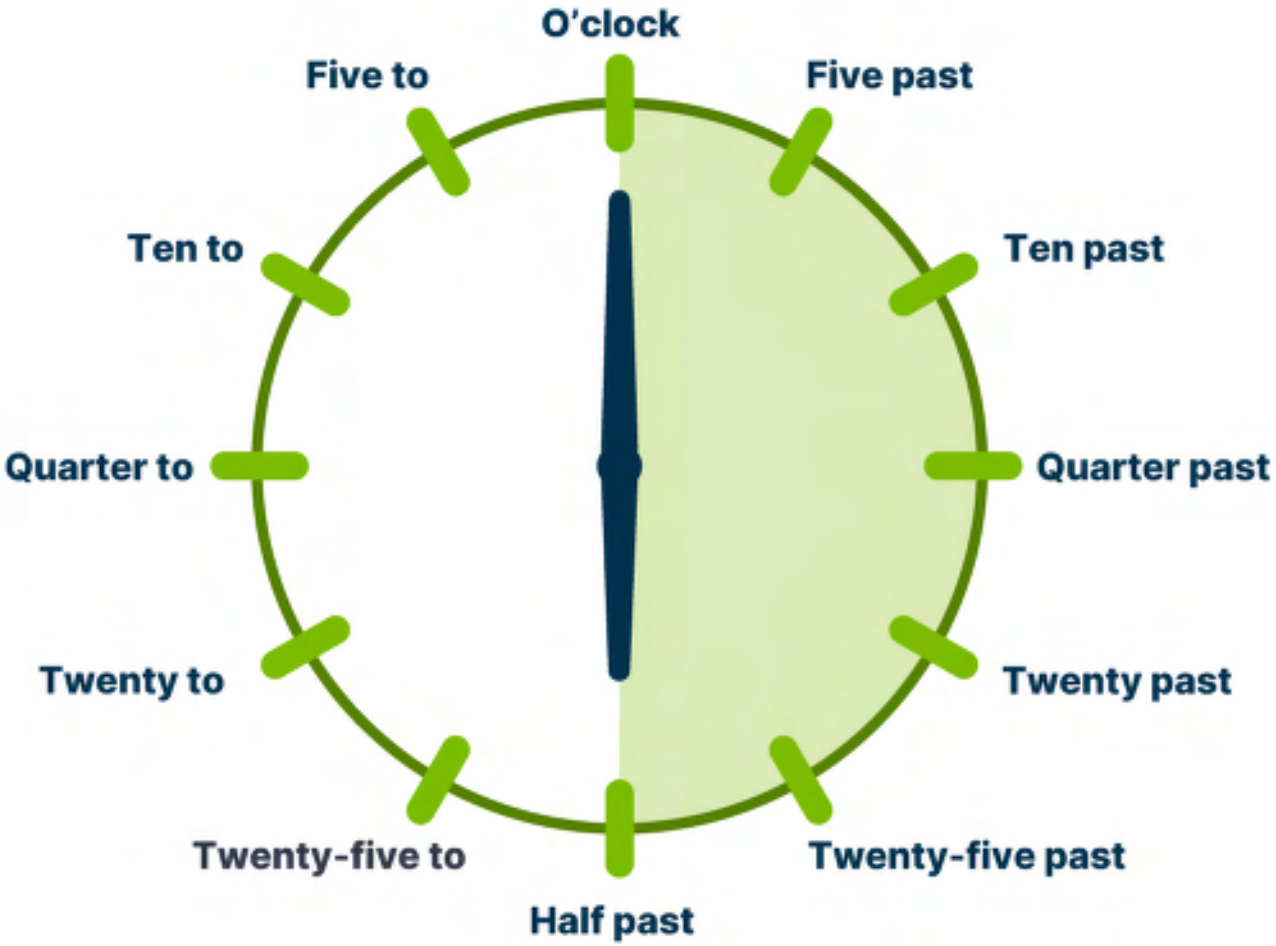
(weekend)



Months of the year

January 01	July 07
February 02	August 08
March 03	September 09
April 04	October 10
May 05	November 11
June 06	December 12

What time is it?





It's quarter past twelve.



It's half past nine.

Classroom language



Stand up.



Sit down.



Listen.



Quiet.



Look at the board.



Write the date and title.



Open your books.



Close your books.



Put your hand up.



Pens down.



Come here.

Useful verbs in class



read

I **read** the title.



listen

I **listen** to the teacher.



speak

Could you **speak** louder, please?



write

I **write** my name.



answer

I **answer** the question.



look

Look at page 143.



help

The teacher **helps** me.



sit

I **sit** on the chair.



understand

I don't **understand**.



mean

What does it **mean**?

Classroom objects



notebook



table



chair



clock



whiteboard



pencil



pen



rubber



ruler



scissors



glue



school bag



pencil case



book



coloured pencils

Do you have...?

Classroom objects

Trace the classroom object words and write the translation in your home language in the box.

		Translation
	table	
	pencil	
	notebook	
	rubber	
	scissors	
	clock	
	pen	
	ruler	
	whiteboard	

Useful phrases

English	My Language

Everyday phrases

Hello.
Goodbye.
Please.
Thank you.
How are you?
I'm fine, thank you.
Yes.
No.
I'm not sure.

Personal information

What's your name?
My name is...
How old are you?
I'm (25) years old.
Where are you from?
I'm from (France).

Useful phrases for college

I'm sorry I'm late.
I don't feel very well.
I don't know where my classroom is.
Can I borrow (a pen), please?
I don't have my book.
What time is it?
I can't attend class today
I don't understand
Can you repeat that, please?

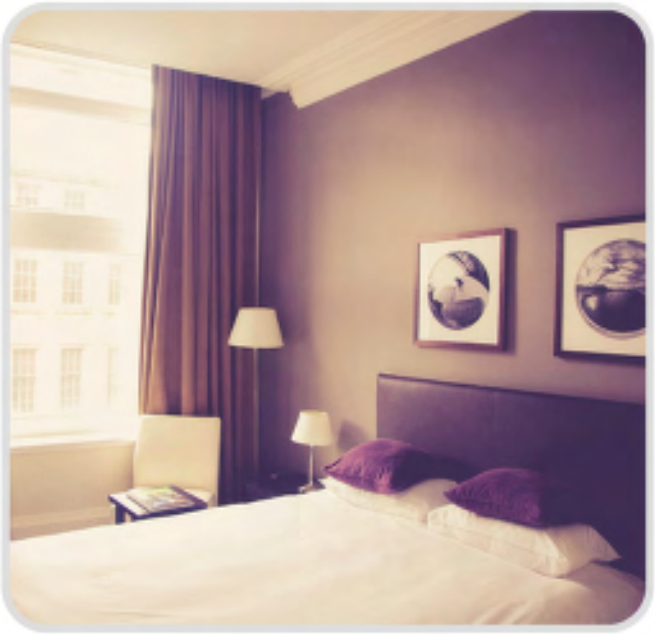
Asking for and giving directions conversation flashcards

Asking for directions	Giving directions
Excuse me, I'm new here. Can you help me please?	Yes, of course I can. How can I help you?
I'm a bit lost. Can you tell me how to get to the gym?	Sure. Turn left, walk up to the main corridor. The gym is on the left.
Is the nurse's office near here?	No, it's about a five-minute walk from here.
Do you know where the computer lab is?	Yes, the computer lab is opposite here.
Is this classroom 2?	No, sorry, this is reception.
Please can you tell me how to get to classroom 2?	Yes of course. From here, turn left. Keep walking until you reach the main corridor. Classroom 2 is on the right.
Is the gym opposite the toilet?	No, the gym is opposite the nurse's office.

Rats in the room
(A, P, R, S, T)

Word Study: Practise reading these words out loud.

and	pillow
replies	toilet
sea	seven
room	town
perfect	man



Activity one – Read the text aloud.

A man goes on holiday. He travels to a hotel in a town near the beach. The beach is beautiful, with deep blue sea and perfect golden sand. Soon, he arrives at the hotel, parks his car, and goes inside.

The person at the front desk looks at him and smiles. "Hello, Sir. What is your name?"
"Tom Piper," the man replies, "Here are my papers."
"Very good, Mr. Piper, you are in room twelve. Breakfast is from seven to ten.
If you have any questions, please ask me."

The man walks into the room and screams. The bed and sofa are not clean, the toilet is not clean, the floor is not clean. Nothing is clean. As he turns to leave the room, he sees the tail of a rat moving on the pillow. He runs out of the hotel and says, "I will find another place to stay!"

Rats in the room
(A, P, R, S, T)

Activity two – How much do you understand? Circle YES or NO.

1.	Does the man arrive by car?	YES / NO
2.	Does the hotel serve breakfast at nine?	YES / NO
3.	Is the room clean?	YES / NO
4.	Does the man want to stay in the hotel room?	YES / NO

Activity three – Match the words in the word study to the sound.

"a" _____ _____

"p" _____ _____

"r" _____ _____

"s" _____ _____

"t" _____ _____

Activity four – Match the words in the word study to the sentences.

1. I put my head on a _____ when I sleep.
2. The _____ looks really cold. I don't want to swim in it!
3. I have _____ brothers and sisters – we are a big family.
4. Do you live in a small village or a large _____ ?

Going to the doctor's

Definition	Useful word	My language
Feel ill when eating or touching something specific, like nuts or animal hair.	Allergic	
Something you take to feel better.	Medicine	
Something doctors do to make you feel better – normally involves cutting your body.	Surgery	
A document that helps you get medicine regularly.	Prescription	
A medicine that protects you from a disease (like coronavirus). Usually an injection.	Vaccine	
How much medicine you take.	Dosage	
Someone who speaks your language.	Interpreter	
A place where doctors and nurses help you.	Hospital	
Another way of saying first name and family name.	Forename / surname	
Where you are from (e.g. I am Asian, I am African)	Ethnic origin	

Going to the doctor's

Fill out the form for Ahmed Bashir.

His date of birth is 12/04/1968. He is Lebanese and Muslim, and he needs an interpreter for Arabic. He does not have an NHS number. His email address is ahmedbashir78@email.com and his mobile number is 07134 459345. His address is 14 London Road, Birmingham, B5 9OP. He has had three COVID vaccines. He takes medicine for high blood pressure (candesartan 8mg), and he has no allergies.

Title: ☐ Mr ☐ Mrs ☐ Miss ☐ Ms

Forename & Surname:

Date of birth: Religion:

NHS no. (if you have one)

Email address:

Address & telephone number:

Have you had any vaccines (for example, COVID)?

Do you need an interpreter?
If yes, which language?

YES / NO

Are you allergic to anything?

Please write any medicines you take which need a prescription, and what dosage (e.g. 100mg).

A new employer

Useful phrases:

I can ... / I am good at... + ing	I was a ... (job) for ... (years/months)	I like / don't like ... + ing
Sir or Madam	to apply for the job	Yours sincerely
How much is the salary?	organised	07845 631873

Put the useful phrases in this letter for a job application.

Dear _____ ,

My name is Viktor and I want _____ of sales assistant in your store. I _____ sales assistant ___ five years in my home country of Ukraine. I _____ talking with people and I ___ help them find the clothes they need. I am very _____ and like to work hard.

Please can you tell me, _____ ? It is not written on the job advert. I would also like to know the hours I have to work. I ____ working in the morning and afternoon, but I _____ working at night.

Thank you for your attention, and I hope to hear from you soon. My number is _____

_____ ,
Viktor Melnyk

Going to the shops

Put the words into the conversation.

card	big	potatoes	go	there	pay



Hi, can I help you?

Yes please, I want some _____ . I want to make a curry for dinner.





Here are two options, small ones and _____ ones.

I think the big ones are better. Do you have any rice?





I think we do, let me check.

Thank you.





Here you _____. The tills are over _____.

Sorry?





You can _____ there. Let me help you.

Oh, thank you! How much is it?





That will be £3 – the potatoes are on a discount at the moment.

Great. Here is my _____.





Thank you, here is your receipt.* Have a nice day!

(* A receipt is a piece of paper that shows you have paid for something.)

Places around town


Pharmacy


Bakery


Gym


Zoo


Park



Post office


Museum


Supermarket


Restaurant


Bank


School


Library


Airport


Pet shop


Hospital

1. You can borrow a book here. _ _ _ r a r _
2. You can buy food and other things here. s _ _ e r _ _ r k e t
3. You can buy medicine here. p h _ _ m _ _ y
4. You can learn here. _ _ h _ _ l
5. You can see old things here. _ _ s _ u m
6. You can see lots of animals here. z _ _
7. You can buy bread here. _ _ _ e r y
8. You can keep your money here. b _ n _
9. You can see a doctor here. _ o _ _ i _ a l
10. You can exercise here. _ y _
11. You can eat here. r _ _ t a u _ _ _ t
12. You can send a letter here. p _ _ t _ f f _ c _
13. You can get on a plane here. _ _ r p _ _ t
14. You can buy a dog here. _ _ t s h _ _
15. You can walk around outside. _ _ r k

Transport types

Link the picture to the word and write it in your home language on the right.

		Transportation type	My language
1.		a. to walk/ on foot	
2.		b. car	
3.		c. bus	
4.		d. coach	
5.		e. train	
6.		f. tram	
7.		g. taxi	
8.		h. bike	
9.		i. plane	
10.		j. boat	

Manners & cultural differences

Match the word with the picture.

stare | spit | burp | plate | slurp | tip








Ask your partners: In your country, how often do people...?

Record your partners' answers by putting a x in the correct box.

	never	rarely	sometimes	usually	often	always
burp?						
spit?						
shake hands with their left hand?						
tip?						
slurp their food?						
arrive late?						
finish everything on their plate?						
take their shoes off indoors?						
use their hands to eat?						
tell their friends they are fat?						
stare at people?						
ask their teacher questions?						
say no to their teacher?						

Useful to know...
How is it in your country?

- In the UK, people think burping after your meal is rude.
- In some countries, spitting can be a sign of respect or a way of wishing luck on someone. Spitting when you clear your throat is not rude in some places. In the UK, spitting is usually seen as dirty.
- In the UK, it is normal to shake hands with your right hand.
- In the UK, we sometimes tip 10% to show appreciation for good service, e.g. in a restaurant.
- In the UK, slurping when you eat food or drink is rude.
- In the UK, if you arrive after the starting time of an event (or lesson), this is very rude. Usually, people try to arrive a few minutes early.
- In the UK, we usually try to eat all the food on the plate to show that you like it.
- In the UK, it is personal preference but we usually offer to take off shoes, but with no slippers.
- In the UK, we usually use a knife and fork with fork in left hand and knife in right hand. We sometimes use hands to eat food, like for sandwiches or burgers.
- In the UK, we don't usually talk about people's weight and it is offensive to call people fat or thin.
- In the UK, it's rude to stare at someone and they might feel uncomfortable if you make eye contact for a long time with a stranger.
- In some countries, asking a teacher questions might make them think you don't trust them and is very rude. In the UK, if you want to know more about a subject or need help, it is good to ask questions.
- In the UK, if a teacher asks you if you understand, or if you have a good reason not to do something, it is okay to say 'no'.

Setting up a mobile and email

Setting up a mobile number

This is a really simple process. At a basic level, you need a SIM Card and a mobile phone. You have 3 ways of paying – you can either pay the same amount every month (called 'contract'), pay for just the SIM Card and an amount of calls, texts and data (called 'SIM-only deal') or you can only pay the amount that you need, when you need it (called 'Pay As You Go').

Here are some questions you can ask when you buy a SIM card:

- How many minutes (for calling), texts and data do I get? Is it unlimited (never finishes)?
- How often do I need to top up (pay more money) for Pay As You Go?
- What is the signal like in my area?
- Can I use my phone in other countries? (this is called 'roaming')

Here are some popular companies you can use. There are others that have different plans – it is a good idea to look at your options before you select one.

Vodafone EE O2 Three

Setting up an email address

This is also very easy!

- First, you choose a website such as the ones here, and click "sign up".
- Then you need to give some information. Usually a first name and last name, the password you want, a mobile number (you don't have to), and your birthday. You may have to create a security question, in case someone tries to steal your account.

Here is an easy way to make a password.

Use a mixture of uppercase and lowercase letters, as well as numbers and other characters. A good option is to take three words with a capital letter each – e.g. BananaCommonReturn13!
Write down the password somewhere so you don't forget it!

Most email addresses are free, with the option to pay if you want extra things like more space or a special address.

Here are some popular email providers you can use.

Gmail Outlook Yahoo!

House utilities and repairs

Useful words and their meanings

Lettings agency	The company that organises your house – you pay them rent every month.	
Rent	The money you pay every month for your house.	
Tenant	Someone who pays rent.	
Utilities (also called bills)	The money you pay for services that give you gas, electricity, water and Internet.	
A leak / to leak	When water or gas escapes.	
A crack / to crack	When something is broken.	
To complain	To say that there is a problem.	
Plumbing	The system that carries your water in the house.	
To repair	To fix a problem in the house.	
Heating	The system to make your house warm.	
Boiler	The thing that makes your water hot.	
Alarm	The thing that tells you if there is smoke or carbon dioxide.	

Renting and buying a house

Change the letters to make the right words for this conversation. The first one is completed for you.



Hello, Wrights Lettings Agency, how can I help you?

Hello, my name is Anna and I live at 11 Earl Close. I want to ~~pamcnoil~~ complain about some problems in the house.





OK, what are the problems?

Well, firstly there is a ekal _____in the bathroom, so we have water on the floor. I think there is a problem with the ipmulbng _____. Secondly, the roible _____ has a problem – we cannot turn it off! And thirdly, there is a arckc_____ in the thigean system, so we are very cold.





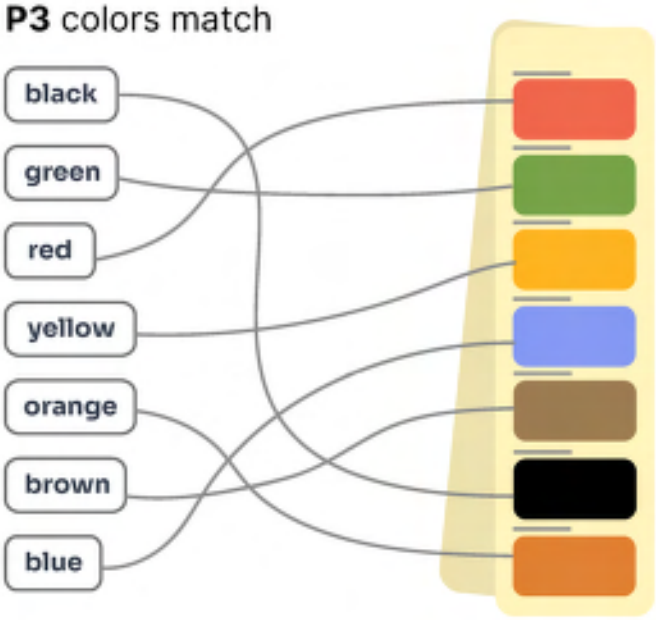
That explains why your utliestii _____are so high! We will send someone to aeprir _____ these problems on Monday. By the way, please remember that you need to pay the nert _____on 20th and there will be an mrala _____test on 23rd.

I won't forget!

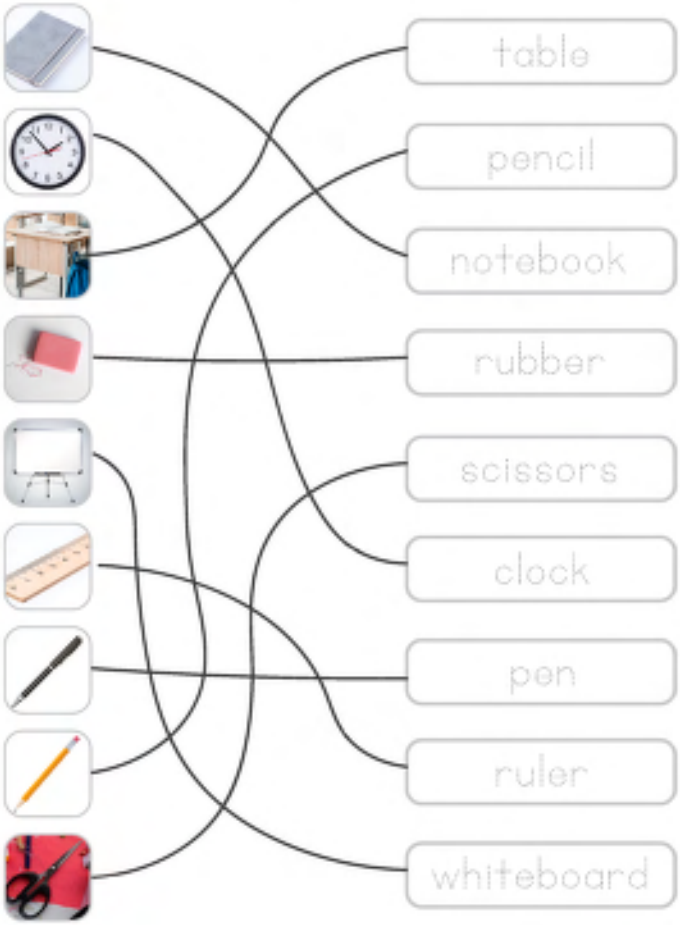


Answers

P3 colors match



P12 classroom objects matching



Answers

P10 classroom objects matching

P14 Rats in the Room
Activity two: 1. YES 2. YES 3. "a" - and, man | "p" = pillow, perfect, | "r" - room, replies | "s" - sea, seven | "t" - toilet, town 4. 1. pillow 2. sea 3. seven 4. town

P20: Title: Mr Forename & Surname: Ahmed Bashir Date of Birth: 12/04/1968 Religion: Muslim NHS no. : I don't have one. Email address: ahmedbashir78@gmail.com Address & telephone number: 14 London Road, Birmingham, B5 9OP 07134 459345 Have you ever had any vaccines (for example, COVID)?: 3 COVID vaccines. Do you need an interpreter? If yes, which language? Yes, Arabic. Are you allergic to anything?: No Please write any medicines you take which need a prescription, and what dosage it is (e.g. 100mg): Candesartan 8mg.

P21 1. Sir or Madam 2. to apply for the job 3. was a sales assistant for five years. 4. am good at talking with people 5. I can help them find the clothes 6. organised 7. how much is the salary? 8. like 9. don't like 10. 07845 631873 11. Yours sincerely

P22 1. potatoes 2. big 3. go. 4. there 5. pay 6. card

P23 1. library 2. supermarket 3. pharmacy 4. school 5. museum 6. zoo 7. bakery 8. bank 9. hospital 10. gym 11. restaurant 12. post office 13. airport 14. pet shop 15. park

P24 1. e 2. c 3. b 4. d 5. a 6. j 7. f 8. i 9. h g

P25 'stare' - b | 'spit' - d | 'burp' - a | 'plate' - c | 'slurp' - f | 'tip' - e

P29 1. leak 2. plumbing 3. boiler 4. crack 5. heating 6. utilities 7. repair 8. rent 9. alarm"